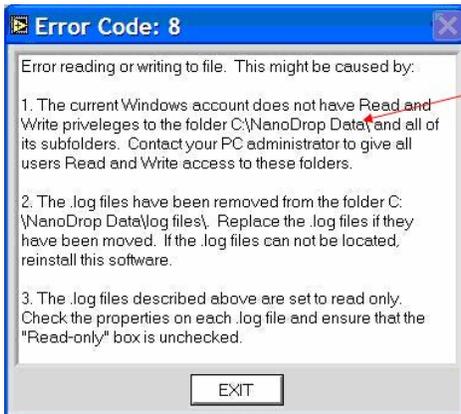


Read/Write Error Codes

Read/write error codes may occur when access has been denied to any of the software installed computer “.log” files used by Thermo Scientific NanoDrop™ instruments. These files include the “dye list.log”, “passwords.log” and “user preferences.log”. Below are the most common read/write error codes. In each instance, action is required by a PC administrator to set the appropriate access level.

Error Code: 8 - Error reading a configuration file

Error code 8 usually occurs when a user without read/write access to each of the .log files runs the software. The following message, or a similarly worded message will appear:



The data path that appears in the message will be specific to the instrument in use. Data paths include:

NanoDrop 1000 - NanoDrop Data
 NanoDrop 8000 - ND-8000 Data
 NanoDrop 3300 - ND-3300 Data

Contact your PC administrator to set permissions on the operating program files folder so that **all** users have read/write access to the files in the folder as outline below.

Error code: 8012- Error writing to file

This error may occur when the archive data file is open with another program or if the user does not have "Write" access to the instrument specific data folder. Close any open archive data files prior to taking a new measurement. If the file is closed and the problem continues, contact your PC administrator to set access permissions as outlined below.

Error code: 8002- Error writing a configuration file

Contact your PC administrator to set to set access permissions as outlined below.

To grant read/write access to all users:

1. Right click on the relevant NanoDrop data folder located on the C drive of the computer that operates the instrument.
2. Select the Sharing/Securities option.
3. Select the Security tab.
4. Select the group “Everyone” or add this group if necessary.
5. Allow “Full control” for Everyone.

If you require additional assistance, please contact Technical Support at (302) 479-7707 or info@nanodrop.com.

Rev 5/08