LabWriter Installation Instructions

In order to install the LabWriter software, you must follow the instructions in this document.

Clean Install (first time LabWriter is installed on a PC)

In order to install this software you must have administration permissions.

Note
The LabWriter 4.6 installation should begin automatically when you install the CD in the 'D' drive.

- Insert the CD into the 'D' drive of your PC.
- If the install does not automatically start, run the install manually by double clicking ‘Setup.exe’ from the LabWriter 4.6 CD.

PrintMate USB to Serial Driver

- When requested, select to install the PrintMate printer drivers.

- The following window should appear:

Note
If you do not see the window above, you will need to install the USB driver manually.

- Once the LabWriter 4.6 installation has completed, double click the file ‘USB Driver.exe’ from the LabWriter installation CD.
- Failure to install this driver may result in ‘PrintMate not found’ errors.

After Installation is Complete

USB Selective Suspend

- Open the ‘Control Panel’.
- Click on ‘Power Option’.
- Locate the power plan that is selected.
- Ensure ‘Radio’ button has been checked.
- Click on ‘Change Plan Settings’.
• Change Settings for the Plan screen will then appear.

  ![Change advanced power settings](image1)

• Click on ‘Changed advanced power settings’.

  ![Power Options](image2)

• Click the plus sign (+) in the front of the USB settings.

• Click the plus sign (+) in front of USB selective suspend setting.

• Change ‘On battery’ and ‘Plugged in’ to Disabled.

**Update the Compatibility**

• Right click on the LabWriter Icon on the Desktop.

  ![LabWriter Monitor](image3)

• Select ‘Properties’.

• Select the ‘Compatibility’ tab in the dialog box.

• Select the box ‘Run this program as an administrator’.

• Click ‘Apply’.

• Click ‘OK’.
To update securities for the appropriate folders

Depending on which Windows operating system you have installed, you will need to complete one of the following:

- Right click on the appropriate folder listed below:
  - **Windows XP 32 and 64 bit** folders are:
    - C:\Program Files\Thermo
    - C:\Documents and Settings\All Users\Application Data\Thermo
  - **Windows 7 32 Bit** folders are:
    - C:\Program Data\Thermo
    - C:\Program Files\Thermo
  - **Windows 7 64 Bit** folders are:
    - C:\Program Files (x86)\Thermo
    - C:\Program Data\Thermo

- Select the ‘Security’ tab.

- Select ‘Users’ from the list and verify that all permissions for this selection are ticked.

- If not all permissions are selected, click the ‘Edit’ button.

- Select all the check boxes and ensure that all the permissions are selected.

- Click ‘Apply’ and then ‘OK’.
To change ComPort baud rate to 19200 for PrintMate

Windows XP

- Open the 'Control Panel'.
- Double click on ‘System Icon’.
- Select the ‘Hardware’ tab.
- Select the ‘Device Manager’ button.
- Click the plus sign (+) in front of the ports.
- Right click on USB Serial Port (this should be the port connected to PrintMate).
- Select the ‘Properties’ button.
- Select the ‘Port Settings’ tab.
- Change the ‘Bits per second’ to 19200.
- Click ‘OK’ and close the remaining open windows.

Windows 7

- Open the ‘Control Panel’.
- Double click on ‘System Icon’.
- Select the ‘Device Manager’ button.
- Click the arrow sign (→) in front of the ports.
- Right click on USB Serial Port (this should be the port connected to PrintMate).
- Select the ‘Properties’ button.
- Select the ‘Port Settings’ tab.
- Change the ‘Bits per second’ to 19200.
- Click ‘OK’ and close the remaining open windows.

PrintMate not Found Error

If you receive a ‘PrintMate Not Found’ error:

- Select the ‘Setup’ button in LabWriter 4.6.
  - If the Setup button is greyed out, click the ‘Stop’ (printer function) button.
  - Enter password (admin).
- Select the ‘Devices’ tab.
- Click the plus sign (+) in front of the ports.
- Select PrintMate (one level down).
- At the top of the window, select the ‘Search’ button.
  - A box should appear displaying a Com Port number.
- Select ‘OK’.
- Select ‘Save’ and ‘Logoff’.

For any help or support for this product, contact your local Thermo Fisher Scientific office.

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